

MINISTRY OF INVESTMENT, TRADE AND INDUSTRY

TRADE AND INDUSTRY BUSINESSES EXIT PLAN: 8-14 MAY 2020

PHASE 1 – 01.05.20	PHASE 2 – 08.05.20	Conditions for operation
<p>1. Retail and Manufacturing Limited open including Food, Pharmacies and Agricultural Retail</p> <ul style="list-style-type: none"> ● Agricultural Shop ● Cleaning Services ● Department Store ● Distributor ● Funeral Parlour ● General Dealer ● Petrol Filling Station ● Supermarket ● Wholesale ● Fresh Produce ● Pharmacy Or Chemist ● Food Takeaway 	<ul style="list-style-type: none"> ● Baby Shop ● General Clothing ● Carwash ● Drillers ● Laundromat/Dry Clean ● Dry-Clean Depot ● Industrial Hardware ● Haberdashery ● Cosmetics Shop ● Commercial Hardware ● Workshop ● Motor Dealer for spares and maintenance ● General Hire Service ● Optician Shop ● Plant Hire Service ● Informal Sector Businesses 	<ul style="list-style-type: none"> ● Maintain register of all people visiting the mall and for individual businesses. ● Temperature screening for everybody visiting the mall including staff, customers, contractors. ● Designate separate doors for entry and exit in the mall ● Regularly sanitize all entrances, elevators, and escalators (or any other facilities/surfaces that are prone to high frequency of contacts) ● Sanitise all the common areas of the mall premises. ● Sanitize restrooms, entrances and door handles after every use. ● All visitors should wear masks in the mall. Non-compliance will lead to denial to enter the mall. ● Hand sanitizers should be installed at the mall entrances and in each store. ● Appoint/designate a SHE officer for every business. ● Dedicate a room on site to isolate potential positive cases. ● Follow health protocols in case of a suspected positive case on site and crowd management. ● Educate staff on maintaining high level of personal health and premise hygiene. ● Shoppers must wear mask while trying items. ● Jewellery items tried by customers should be sanitized. ● Fashion, accessories and wearable apparel trial pose transmission risk. Sanitise items after each customer fitting not bought and fitting rooms to ensure safety while maintaining consumer rights. ● Encourage use of smart payments (credit cards/debit cards over cash to minimise contact between persons). ● Practice hygiene across the supply chain and storage i.e. from the point where stock is received into the mall or retail store. ● Encourage change of manual doors to electric doors to reduce contact and contamination, otherwise, doors must always be open to avoid contact. ● Ensure using disposable, individually wrapped plastic utensils/dishes/ packages only

		<ul style="list-style-type: none"> • Cleaning of surfaces (tables, chairs, counters) after each customer's use.
2. Car wash		<ul style="list-style-type: none"> • Sanitise the washing environment. • Maintain social distancing. • Wear masks at all times. • Use warm water with soap to wash hands constantly. • Sanitise surfaces after every car wash. • Limit number of cars. • Maintain register of all visitors.
3. Informal Sector businesses		<p>Businesses serving food and retailing in open air retail outlets must ensure:</p> <ul style="list-style-type: none"> • One-person handling food. • Customers should not serve themselves. • Maintain register of all customers and visitors • Maintain social distancing. • Wear masks at all times. • Wash hands with warm water and soap regularly or use hand sanitizer. • Use disposable utensils. <p>Other businesses must:</p> <ul style="list-style-type: none"> • Maintain register of all customers and visitors. • Maintain social distancing. • Wear masks at all times. • Wash hands with warm water and soap regularly or use hand sanitizer. • Use disposable utensils. • Sanitise working equipment/tools regularly.

All businesses must operate at 25% of their staff complement during the period 8th to 14th May 2020.

Businesses must apply for permits online or contact the Ministry of Investment, Trade and Industry in case of any challenges on the following numbers:

Trade: 77788870/71263333/71319864/71900900

Industry: 71372165/71346781

Others: 71341700/71341703/71353753